

Online Rail booking User Guide



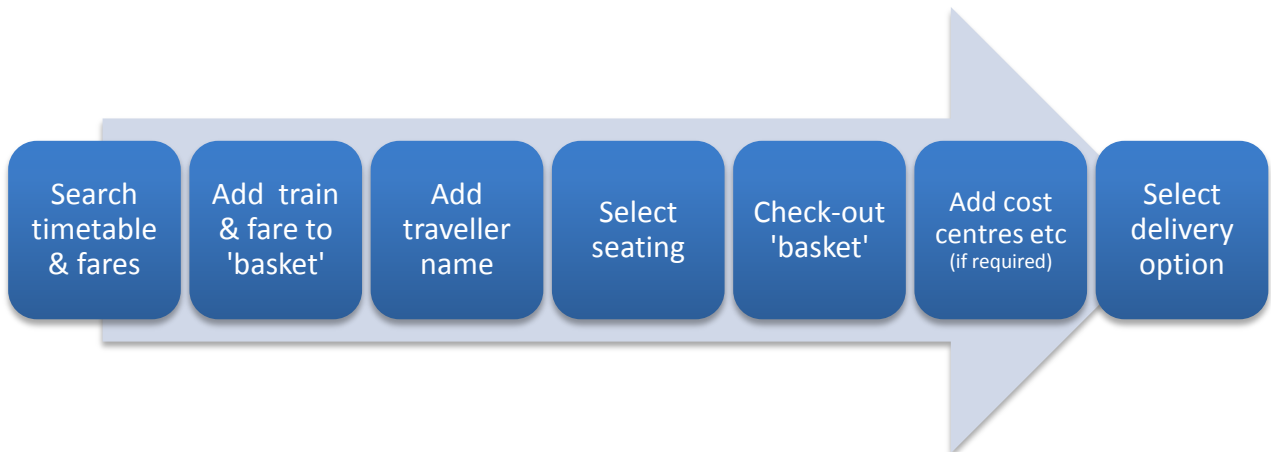
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Introduction

On 30th January 2012 TMG introduce the latest version of the Evolvi online rail booking system. The following document outlines the booking process and functionality of the new system.

The booking process has been revised to include a shopping basket function, with the steps to confirm a ticket being as follows:



Summary of new functionality & benefits

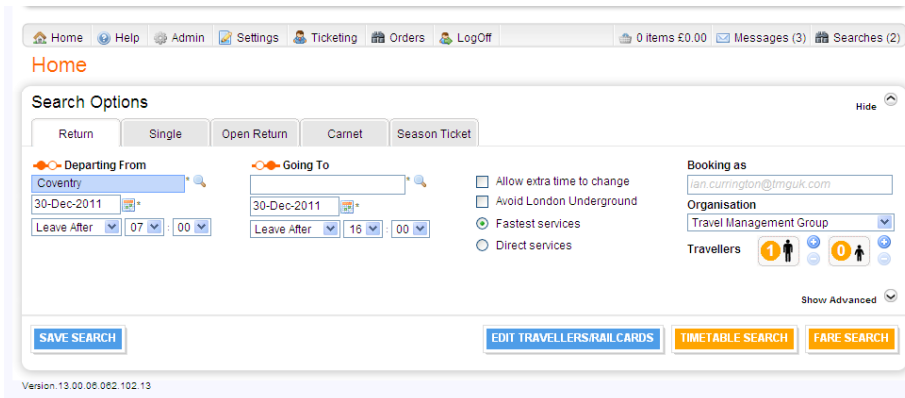
Lots of additional functionality has been included in this new release, in addition to the revised 'look and feel' of the system. These new items include:

- Return & Dual single fares are shown on the same screen for easier comparison
- Multiple fare levels are 'rolled-up' to make the choice of rail fares simpler
- Lowest Suggested fares can be selected with 1 click
- Fare rules details have been simplified and are easier to understand
- Previous searches are saved for easy access
- Seating preferences can be loaded into traveller / booker profiles
- Preferred departure and arrival stations can be stored in the booker profile
- Access to the most applicable ticketing option for the time that the booking is made
- Multi-Item shopping basket functionality for shorter 'check-out' process
- Website based forgotten / reset password functionality
- Export booking detail to Outlook Calendar
- Season ticket calculator and ordering facility

Additional functionality will be introduced in spring 2012 including Mobile booking access and automated approval process.

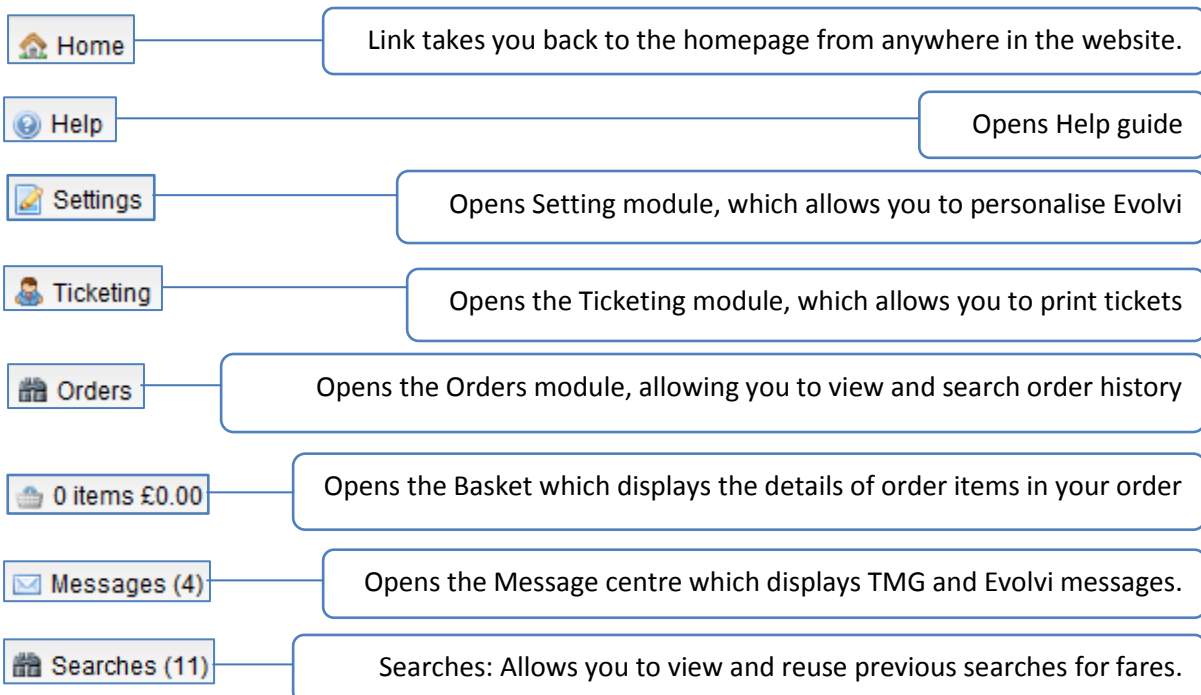
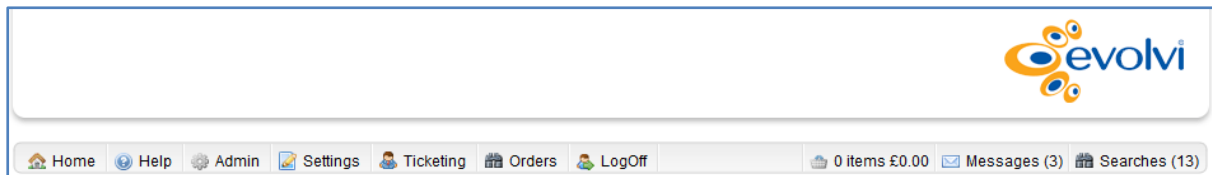
Home Page

Once you have logged in, the home page below will be shown. This page is the starting point for the rail booking process, allowing you to search for fares, add travellers and choose selection criteria.



The screenshot shows the 'Home' page of the Evolvi system. At the top is a navigation bar with links for Home, Help, Admin, Settings, Ticketing, Orders, and LogOff. Below this is the 'Search Options' section, which includes tabs for Return, Single, Open Return, Carnet, and Season Ticket. The 'Departing From' field is set to 'Coventry' and the 'Going To' field is empty. The departure date is '30-Dec-2011' and the departure time is '07:00'. The arrival date is '30-Dec-2011' and the arrival time is '16:00'. There are checkboxes for 'Allow extra time to change', 'Avoid London Underground', 'Fastest services', and 'Direct services'. The 'Booking as' field is 'ian.cunnington@tmguik.com' and the 'Organisation' is 'Travel Management Group'. There are also buttons for 'SAVE SEARCH', 'EDIT TRAVELLERS/RAIL CARDS', 'TIMETABLE SEARCH', and 'FARE SEARCH'. The version number 'Version:13.00.08.082.102.13' is visible at the bottom left.

The top navigation bar provides access to:



Making a booking

From the home page, complete the boxes outlining the routing, dates of travel and times of travel. Note that the timings can be changed from a 'leave after' to an 'arrive before' time.

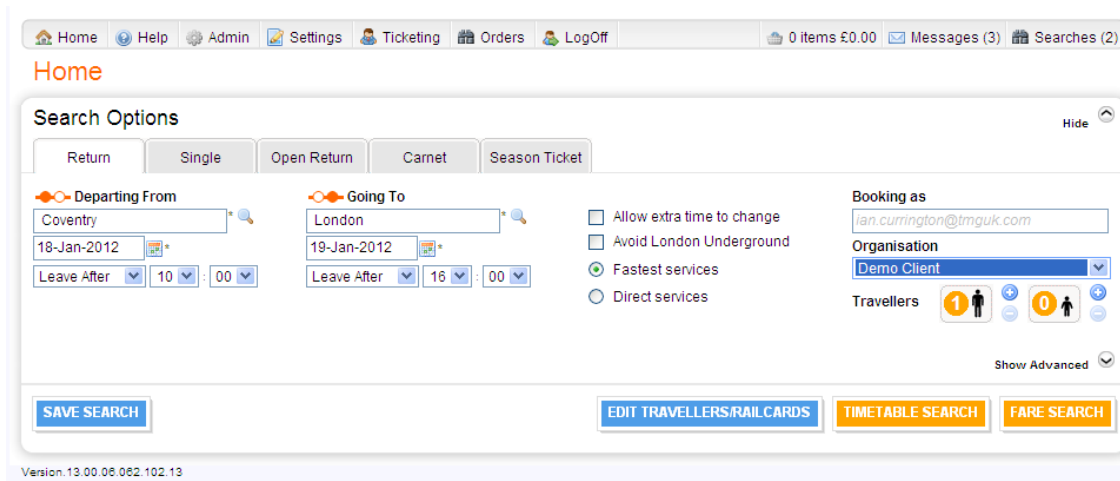
The system defaults to making a return booking, but provides additional tabbed options for return, single or open return. Carnet tickets are currently bookable via email or telephone with your usual TMG team.

For information on making season ticket enquiries – please see appendix 2.

Additional search options can be viewed including the class of travel and 'Change at' / 'Avoid' functions by selecting the 'Show Advanced' tab.

We recommend that you do not complete the advance items in order to view the full range of fares and routings.

Once the journey details have been entered select 'Fare Search'.



The screenshot shows the 'Search Options' form in the TMG corporate system. The form is titled 'Search Options' and has a 'Hide' button in the top right corner. Below the title are five tabs: 'Return', 'Single', 'Open Return', 'Carnet', and 'Season Ticket'. The 'Return' tab is selected. The form is divided into several sections:

- Departing From:** A text box containing 'Coventry', a date field for '18-Jan-2012', and a 'Leave After' time field set to '10:00'.
- Going To:** A text box containing 'London', a date field for '19-Jan-2012', and a 'Leave After' time field set to '16:00'.
- Booking as:** A text box containing 'ian.currington@tmguk.com'.
- Organisation:** A dropdown menu set to 'Demo Client'.
- Travellers:** Two icons representing travellers, with the first set to '1' and the second set to '0'.

There are also several checkboxes for search preferences: 'Allow extra time to change', 'Avoid London Underground', 'Fastest services', and 'Direct services'. At the bottom of the form are four buttons: 'SAVE SEARCH', 'EDIT TRAVELLERS/RAILCARDS', 'TIMETABLE SEARCH', and 'FARE SEARCH'. The 'FARE SEARCH' button is highlighted in orange. The version number 'Version:13.00.06.062.102.13' is visible at the bottom left of the form.

To obtain a London Underground inclusive ticket, select the destination or departure point as being "London Zone x" (x being the required underground zone). The relevant underground zone can be checked by using the London Underground map found in the 'help' section of the website.

Timetable & Fare Display

Once the 'fare search' has been selected the following will be displayed.

Home Help Admin Settings Ticketing Orders LogOff 0 items £0.00 Messages (3) Searches (2)

Journey Search

Search Options Show more

Suggested Fare
£75.00

[SELECT](#)

Outbound
COVENTRY to LONDON
1 Adult 0 Children

EARLIER **LATER**

Departs	Departs	Departs	Departs	Departs
10:10	10:31	10:01	10:51	11:11
Arrives: 11:14	Arrives: 11:32	Arrives: 11:49	Arrives: 11:54	Arrives: 12:14
1h 4m	1h 1m	1h 48m	1h 3m	1h 3m
Changes: 0	Changes: 0	Changes: 0	Changes: 0	Changes: 0
CO ₂ : 8.55Kg	CO ₂ : 8.55Kg	CO ₂ : 8.76Kg	CO ₂ : 8.55Kg	CO ₂ : 8.55Kg

Inbound
LONDON to COVENTRY

EARLIER **LATER**

Departs	Departs	Departs	Departs	Departs
16:03	16:23	16:43	17:03	17:23
Arrives: 17:02	Arrives: 17:22	Arrives: 17:42	Arrives: 18:02	Arrives: 18:22
59m	59m	59m	59m	59m
Changes: 0	Changes: 0	Changes: 0	Changes: 0	Changes: 0
CO ₂ : 8.55Kg	CO ₂ : 8.55Kg	CO ₂ : 8.55Kg	CO ₂ : 8.55Kg	CO ₂ : 8.55Kg

Return Fares

Standard Anytime	£138.00	£138.00	£138.00	£138.00	£138.00	-	-	-	-	-
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Dual Single Fares

Standard Advance	£30.50	£6.00	£20.00	£11.00						
Standard Off Peak		£21.80	£26.50	£21.80	£21.80					
Standard Anytime	£69.00	£69.00	£40.00	£69.00	£69.00	£69.00	£69.00	£69.00	£69.00	£69.00

Outbound **Inbound** **Checklist** **Fare** **£0.00**

- Journeys selected
- Traveller names complete

[CANCEL](#) [EDIT TRAVELLERS/RAIL CARDS](#) [RESERVE SEATS](#) [ADD TO BASKET](#)

Version: 13.00.06.062.102.13

Earlier and Later times can be selected to view additional availability and trains.

To view information on the trains to include the journey length, train operating company, full timetabled journey and estimated platform, click on the blue information icon (circled)

Journey Search

Search Options Show more

Suggested Fare
£75.00

[SELECT](#)

Outbound **Inbound** **Checklist** **Fare** **£99.50**

Station COVENTRY **Arrive** 10:10 **Depart** 10:10 **Travel by** TRAIN **Operator** Virgin Trains

Virgin Trains service originates BIRMINGHAM NEW STREET, final destination LONDON EUSTON, calling at:

Arrive	Depart	Station	Platform*
09:59	09:59	BIRMINGHAM NEW STREET	2
10:09	10:10	BIRMINGHAM INTERNATIONAL	4
10:23	10:24	COVENTRY	1
10:23	10:24	RUGBY	5
11:14	11:14	LONDON EUSTON	15

Journey Duration: 01:04

* Platform details shown are for guidance only and Evolvi Rail Systems accepts no liability for the accuracy of this information. Please ensure that you check the departure board at the station on the day of travel for up to date information.

Carbon Emissions

Comparative CO₂ emissions for your rail journey of 151.41 kilometres (per-traveller)

Transport Type	Estimated kg CO ₂	Compared to rail
Rail	8.55	-
Aeroplane	24.96	16.41 kg more CO ₂
Car - Diesel	29.30	20.75 kg more CO ₂

Return Fares

Standard Anytime	£138.00
------------------	---------

Dual Single Fares

Standard Advance	£30.50
Standard Off Peak	£21.80
Standard Anytime	£69.00

Selecting fares and trains

From the timetable and fare display (shown on the previous page) you will note that Return and Dual single fares are shown for cost comparison purposes.

The suggested fare allows you to select the cheapest fare for the timings shown on the screen.

Please note that this may include slow and express trains as it books the lowest cost times shown.

To simplify the number of train fare options, the different fare levels are 'rolled-up' into their respective fare types.

Once you have selected a fare at the desired times, the ticket information bar will be highlighted as below, this displays data such as discounts available, journey details etc.

The total fare when two single tickets are selected is shown in the bottom right hand corner (circled).

Search Options
Show more

Suggested Fare
£75.00

SELECT

Outbound
JAN 18 WED
COVENTRY to LONDON
1 Adult 0 Children

Inbound
JAN 19 THU
LONDON to COVENTRY

EARLIER		LATER		EARLIER		LATER	
Departs	10:10	Departs	10:31	Departs	10:01	Departs	10:51
Arrives	11:14	Arrives	11:32	Arrives	11:49	Arrives	12:14
Changes	1h 4m	Changes	1h 1m	Changes	1h 48m	Changes	1h 3m
CO ₂	0	CO ₂	0	CO ₂	0	CO ₂	0
Weight	8.55Kg	Weight	8.55Kg	Weight	8.76Kg	Weight	8.55Kg

Return Fares

Standard Anytime: £138.00

Dual Single Fares

Standard Advance					
Advance Single	£6.00				
Advance Single	£9.50				
Advance Single			£11.00		
Advance Single			£11.50		
Advance Single	£13.00				
Advance Single			£15.00		
Advance Single			£16.00		
Advance Single			£20.00	£20.00	
Advance Single			£21.00	£21.00	
Advance Single	£30.50	£30.50	£30.50		

Standard Advance Single

Route: VIRGIN TRAINS ONLY
 Seats mandatory
 Int. Standard printing available. Ticket on Departure available
 For full fare and journey information click on the icons below:
 Ticket Details | Fare Breakdown (BCO) | Fare Validity (VX)

Advance Single	£34.50	£34.50	£34.50
Advance Single	£48.00	£48.00	£48.00
Advance Single	£53.00	£53.00	£53.00
Advance Single	£60.50	£60.50	£60.50
Advance Single	£67.00	£67.00	£67.00

Standard Off Peak

Route: VIA VIRGIN WEST COAST & CONNECTIONS

Standard Off Peak	£26.50	£21.00	£21.00
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Standard Anytime

Route: ANY PERMITTED ROUTE

Standard Anytime	£69.00	£69.00	£69.00	£69.00	£69.00	£69.00	£69.00	£69.00	£69.00
------------------	--------	--------	--------	--------	--------	--------	--------	--------	--------

Standard Anytime Single

Route: ANY PERMITTED ROUTE
 Reservations: Seats optional
 Fulfillment: Standard printing available. Ticket on Departure available
 For full fare and journey information click on the icons below:
 Ticket Details | Fare Breakdown (SOS)

Outbound
JAN 18 WED
10:10 COVENTRY
11:14 LONDON EUSTON

Inbound
JAN 19 THU
16:03 LONDON EUSTON
17:02 COVENTRY

Checklist

- ✔ Journeys selected
- ✘ Traveller names complete

Fare

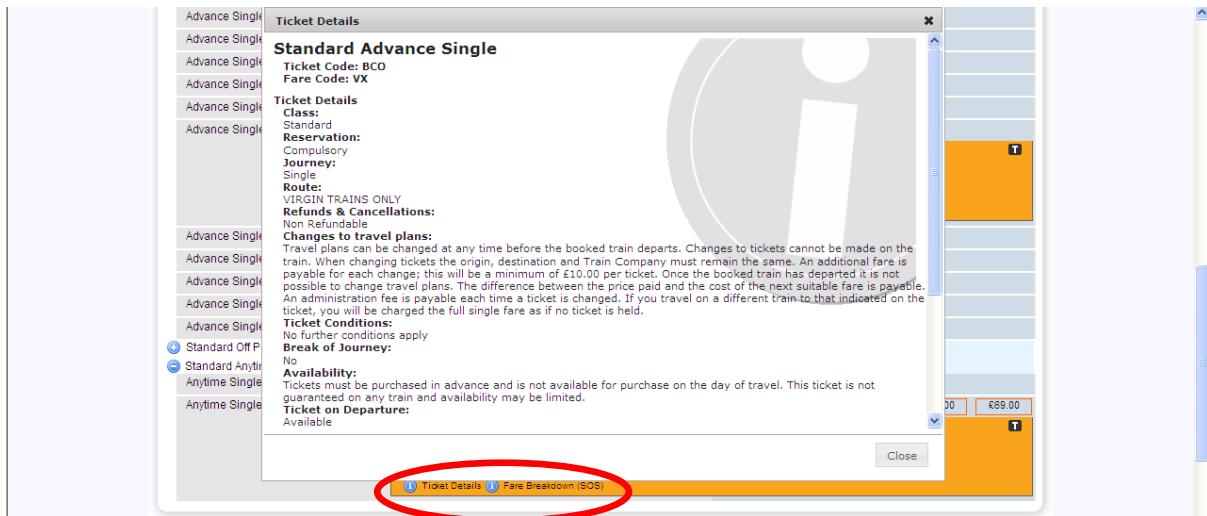
£99.50

CANCEL **EDIT TRAVELLERS/RAILCARDS** **RESERVE SEATS** **ADD TO BASKET**

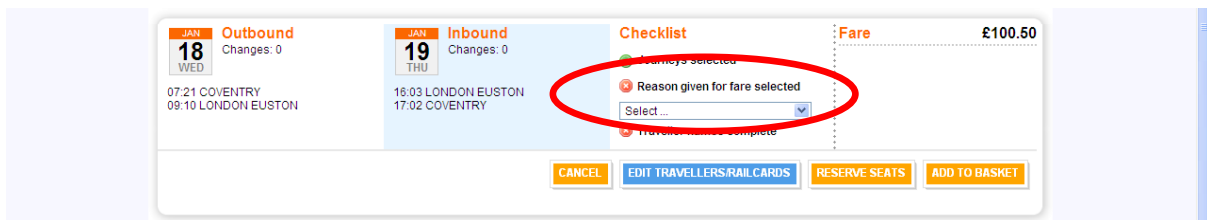
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Detailed fare rules can be accessed by selecting the blue information button in the yellow fare box.



In the event of the lowest fare not being taken, the lower declined cost will be recorded into management information reports and a reason requested. The reasons are shown in a drop down box at the bottom of the screen.

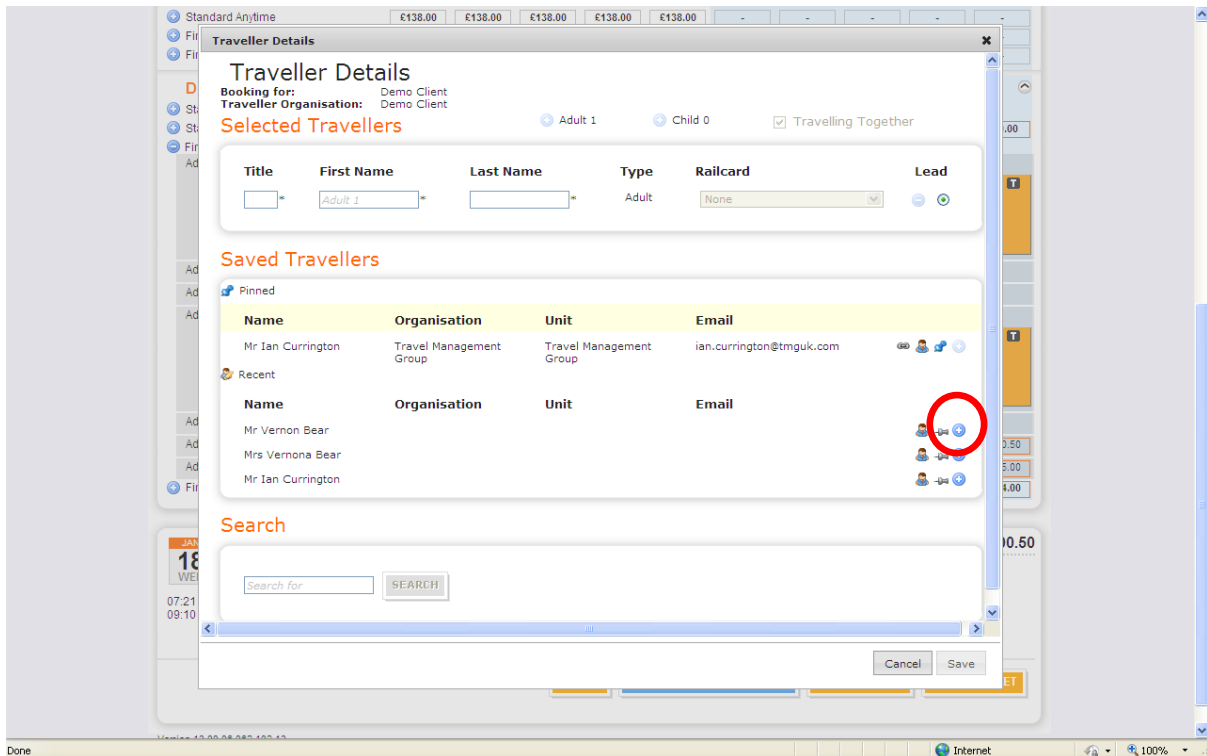


Traveller Name / Details

Traveller names can be added by selecting the blue 'Edit travellers / railcards' button at the bottom of the screen or by selecting the 'add to basket' button.

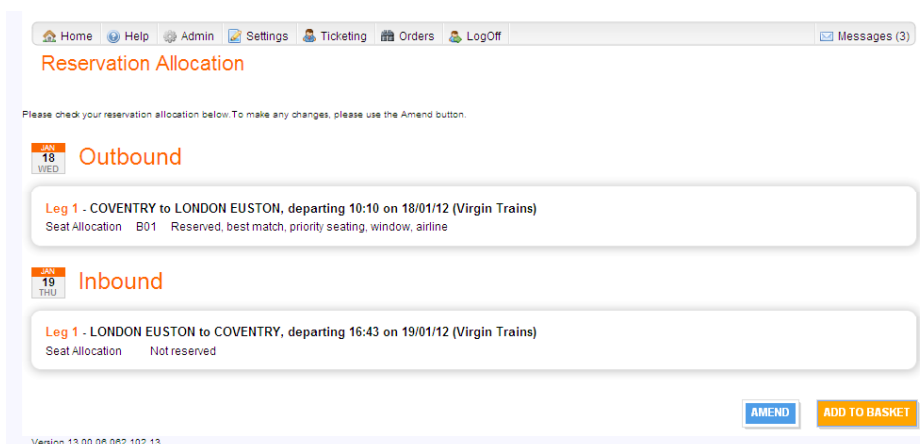
Travellers names can be populated from the details of the Evolvi Booker currently logged in or past / saved bookers from previous transactions. To add a saved / recent traveller, please select the blue 'plus' button (circled).

Railcard discounts can be applied at this point on a traveller by traveller basis.



Seating

Once the traveller's name(s) are added, seats will be automatically assigned based on the traveller's preference in their profile or randomly assigned.



Seats can then be changed by selecting the amend button.

Home Help Admin Settings Ticketing Orders LogOff Messages (3)

Reservation Preferences

Outbound

Leg 1 - COVENTRY to LONDON EUSTON, departing 10:10 on 18/01/12 (Virgin Trains)

Seat
 Specific Seat
 Direction Location Position

Inbound

Leg 1 - LONDON EUSTON to COVENTRY, departing 16:43 on 19/01/12 (Virgin Trains)

No Seat
 Seat
 Specific Seat

Additional Preferences

Video Facility
 Table Seats
 Power Socket
 Internet Connection
 Near Luggage Rack
 Near Toilet
 Near Shop or Buffet

Please note that the requested seating options are not guaranteed, and that requesting "Restaurant" or multiple seat options can reduce the chances of being able to reserve seats. If the reservations made are not suitable, please modify your options and request seats again.

If your booking includes a late night or early morning cross city Underground or Metro journey, please check the opening and closing times for this service.

Checklist Fare £99.50

Seat selection complete

Version: 13.00.06.062.102.13

Custom Fields

The Evolvi system will require you to enter custom field (i.e. Cost Centres, Purchase order numbers etc....) and will not complete the booking without these entered.

Home Help Admin Settings Ticketing Orders LogOff Messages (3)

Basket

You have until 18:38 to confirm this order

COVENTRY to LONDON EUSTON for 1 Adult £100.50

Checklist Order item costs £100.50

Custom fields complete
 Select Unit

Version: 13.00.06.062.102.13

Custom Fields

Order Item 1 - COVENTRY to LONDON

Mr Vernon Bear

Cost Centre

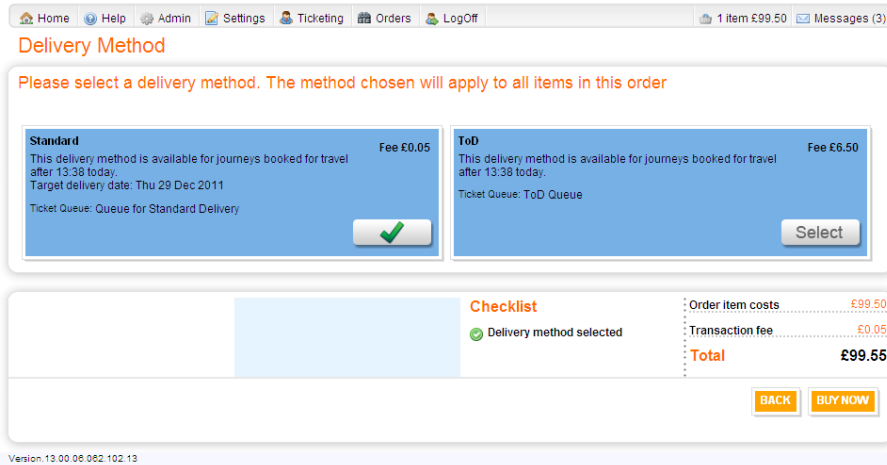
Purchase Order

Cancel Save

Delivery Options

The available delivery options with their associated fees will now be shown. Please select these based on your requirements.

Please note that certain ticketing options will become available or unavailable based on their availability at the time of booking. For instance 1st class post will require a 5 day processing period.



Home Help Admin Settings Ticketing Orders LogOff 1 item £99.50 Messages (3)

Delivery Method

Please select a delivery method. The method chosen will apply to all items in this order

Standard This delivery method is available for journeys booked for travel after 13:38 today. Target delivery date: Thu 29 Dec 2011 Ticket Queue: Queue for Standard Delivery Fee £0.05 <input checked="" type="checkbox"/>	ToD This delivery method is available for journeys booked for travel after 13:38 today. Ticket Queue: ToD Queue Fee £6.50 <input type="checkbox"/>
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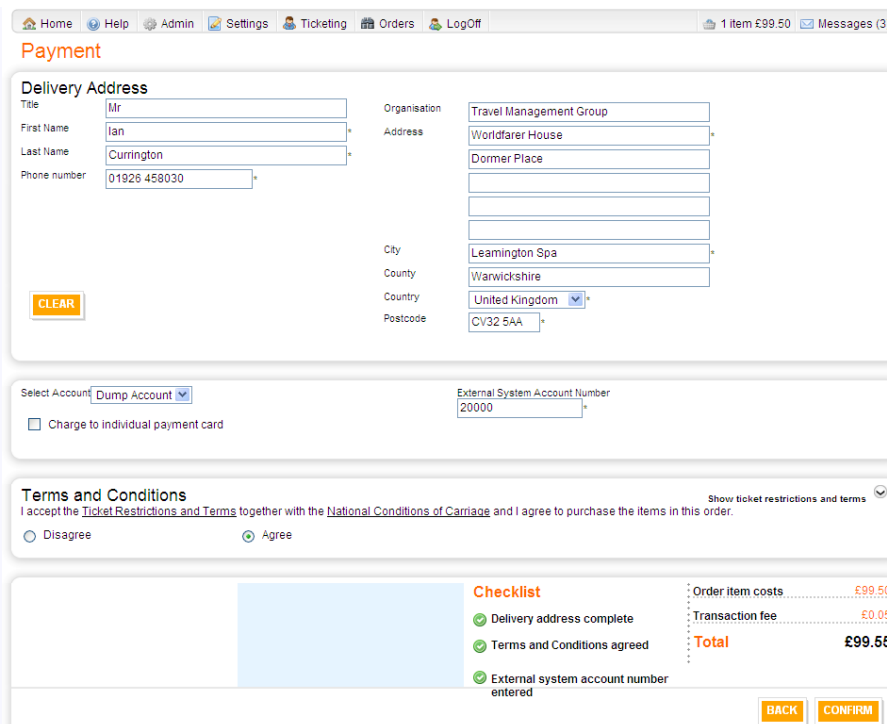
Checklist	Order item costs	£99.50
<input checked="" type="checkbox"/> Delivery method selected	Transaction fee	£0.05
	Total	£99.55

BACK BUY NOW

Version: 13.00.00.062.102.13

Payment / Delivery Details

The payment page will be pre-populated with the address and payment information contained within your profile and company policies. To complete the booking agree to the terms and conditions and select confirm.



Home Help Admin Settings Ticketing Orders LogOff 1 item £99.50 Messages (3)

Payment

Delivery Address

Title: Mr
 First Name: Ian
 Last Name: Currington
 Phone number: 01926 458030
 Organisation: Travel Management Group
 Address: Worldfarer House, Dormer Place
 City: Leamington Spa
 County: Warwickshire
 Country: United Kingdom
 Postcode: CV32 5AA

CLEAR

Select Account: Dump Account
 Charge to individual payment card
 External System Account Number: 20000

Terms and Conditions
 I accept the [Ticket Restrictions and Terms](#) together with the [National Conditions of Carriage](#) and I agree to purchase the items in this order.
 Disagree Agree

Checklist	Order item costs	£99.50
<input checked="" type="checkbox"/> Delivery address complete	Transaction fee	£0.05
<input checked="" type="checkbox"/> Terms and Conditions agreed	Total	£99.55
<input checked="" type="checkbox"/> External system account number entered		

BACK CONFIRM

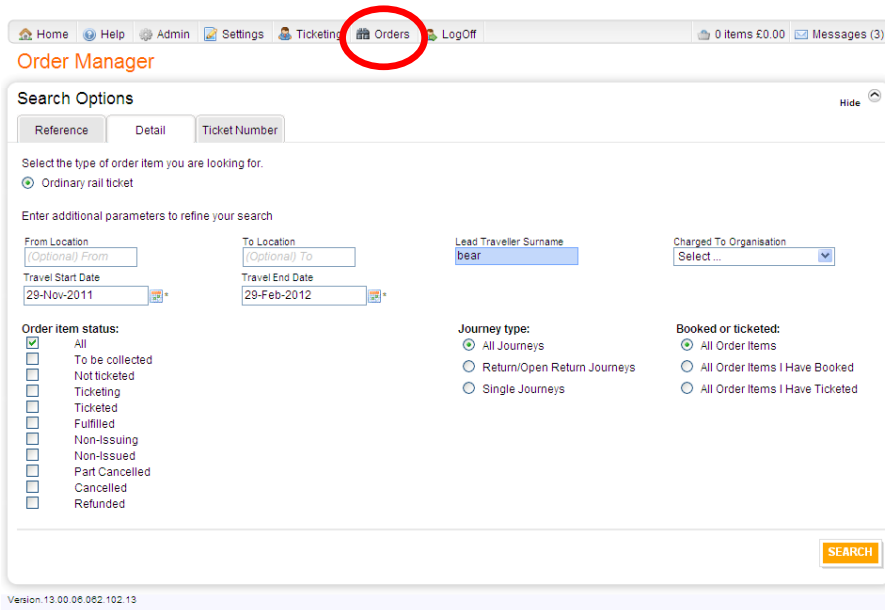
A booking confirmation screen and email will now be received.

The booking element is now complete, please see appendix 1 for ticketing information

Advanced Travel Booker Functionality

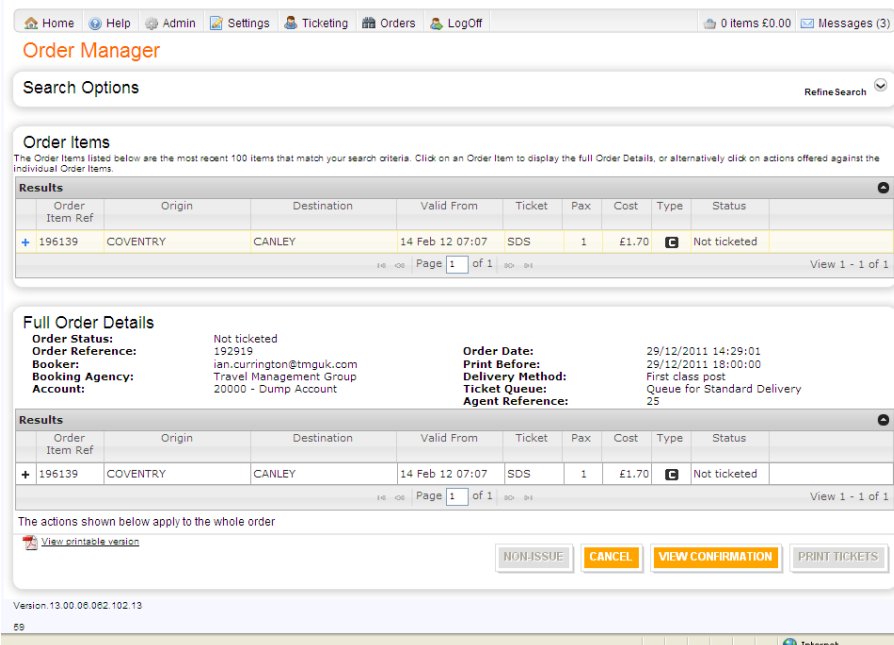
Order Manager

Reservations can be viewed by selecting the 'orders' module from the top menu bar (circled). Bookings can be searched for based on the passenger name, travel details, booking reference or ticket number.



Version: 13.00.06.062.102.13

Responses following a search enable the booking details and status to be checked. Duplicate booking confirmation can be viewed and saved to PDF.

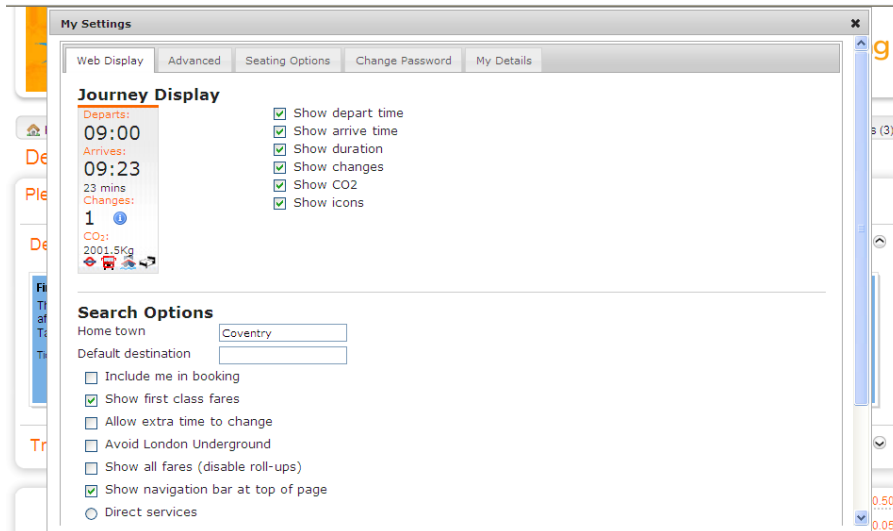


Version: 13.00.06.062.102.13

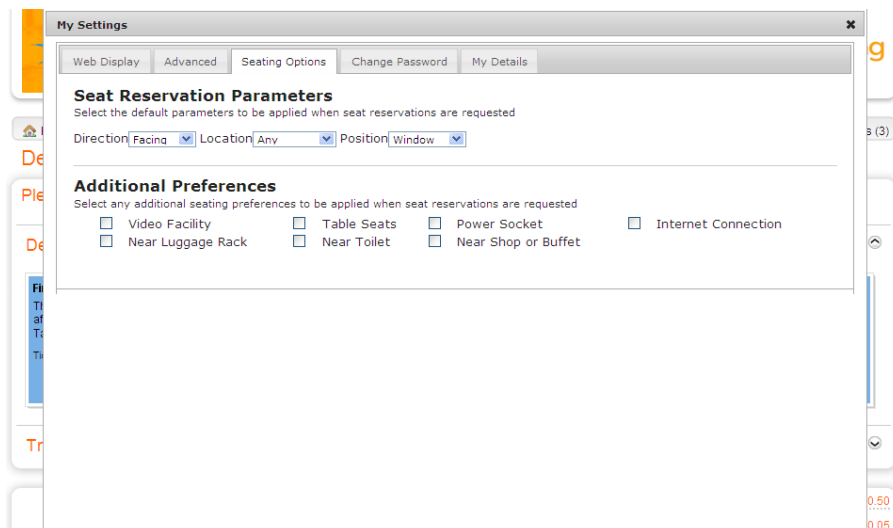
My Settings

A range of traveller setting and preferences can be set from the 'MySettings' module which is shown on the top menu bar.

The 'Web Display' tab enables, amongst other options, the default departure or destination stations to be defined.



The 'Seating Options' tab enables travel bookers to set seating preferences which will be automatically used within the booking process.



'My Details' tab provides the opportunity to set default cost centres / purchase order numbers etc.. as well as update contact details.

Administration

Forgotten Passwords



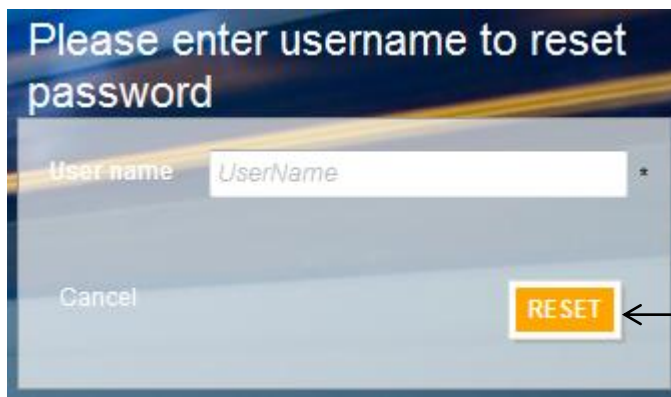
Please logon below

User name: *

Password:

[Forgotten your password?](#)

If you have forgotten your password, you can click the link, which allows you to reset your password.



Please enter username to reset password

User name: *

Enter your username and click RESET, you will then be sent an **email**. Click the **link in the email** and you will see the screen below.



john.smith@evolvi.co.uk

password: *

Password strength:

Confirm new password: *

Enter a new password, confirm it and click the RESET button, you will then be logged in.

Refunds

In order to obtain a refund on a ticket, please return the document to TMG by secure postal method within 28 days of the original travel date.

Travel Management Group
Worldfarer House
Dormer Place
Leamington Spa
CV32 5AA

Additional Help

Help pages on the Evolvi site provide information on how to make a booking and will answer most queries of a booking and administration nature.

For assistance with a booking that you have complete please contact you usual TMG team.

Leamington Spa:

Blue Team	01926 311545
Green Team	01926 332266
Red Team	01926 458001

High Wycombe	01494 515522
Stoneleigh	024 76 852949

For assistance with making a reservation online or general technical query please contact online@tmguk.com or 01926 458041.

Appendix 1 - Ticketing

The following section is applicable to Evolvi users who have been provided with access to issue tickets.

From the home page, access the ticketing module



You can also get to the Ticketing module indirectly via the Orders module and from the Confirmation page Print button (when enabled). In both these instances only the selected / current order will be shown.

The Ticketing module is shown below :

Ticket Printing

Print Tickets
Printed Today
Auto Print
ToD
Kiosk

Order Ref	Status	Items	PAX	Total Coupons	Booker	Delivery Method	Print By
160067	Confirmed	2	2	4	amrit.gill@evolvi.co.uk	Standard	11 Nov 2011 18:00
160071	Confirmed	2	2	4	john.smith@evolvi.co.uk	Standard	11 Nov 2011 18:00

Page 1 of 1
View 1 - 2 of 2

Queued Orders	Printed Orders
2	2
(4 items)	(2 items)

EvolviPrint
Stock Line

London printer
Newbury Data CCST Printer

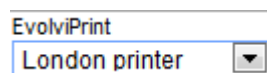
REFRESH
PRINT
PRINT WITH DELIVERY NOTE
VIEW CONFIRMATION

Show Advanced

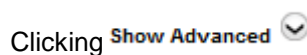
Order Details

Status	Special Stock	Lead Traveller	Date of Travel																		
- Confirmed	No	Mr Amrit Gill	12 Nov 2011 07:18																		
<table border="1" style="width: 100%; border-collapse: collapse; font-size: 8px;"> <thead> <tr> <th>Code</th> <th>Coupon</th> <th>Traveller</th> <th>Origin</th> <th>Destination</th> <th>Trans.No.</th> </tr> </thead> <tbody> <tr> <td>CDR</td> <td>Ticket</td> <td>Mr Amrit Gill</td> <td>READING STATIONS</td> <td>SLOUGH</td> <td></td> </tr> <tr> <td>CDR</td> <td>Ticket</td> <td>Mr Amrit Gill</td> <td>SLOUGH</td> <td>READING STATIONS</td> <td></td> </tr> </tbody> </table>				Code	Coupon	Traveller	Origin	Destination	Trans.No.	CDR	Ticket	Mr Amrit Gill	READING STATIONS	SLOUGH		CDR	Ticket	Mr Amrit Gill	SLOUGH	READING STATIONS	
Code	Coupon	Traveller	Origin	Destination	Trans.No.																
CDR	Ticket	Mr Amrit Gill	READING STATIONS	SLOUGH																	
CDR	Ticket	Mr Amrit Gill	SLOUGH	READING STATIONS																	
+ Confirmed	No	Mr Amrit Gill	12 Nov 2011 08:00																		

The screen is split into two parts, the top half showing your orders and the bottom half showing the details of your order.



This dropdown lists all registered EvolviPrint applications that you have previously registered to print your tickets.



Clicking **Show Advanced** will allow you to filter the printable tickets by the following criteria :

Delivery Method

Any

Sort By

Order Ref (ascending)

Only Include Orders I Have Booked

Exclude Special Stock Orders

Ticket Queue

All

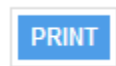
Printing Tickets

The above screen shot shows the default tab and lists all your orders which are ready for printing. You select an order and the bottom half of the screen will show the details of the order, these being the total number of tickets and the associated travellers and journey information.

You will have an option of clicking the following 4 buttons :



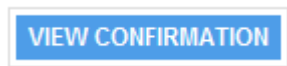
Clicking this will refresh the screen, ensuring the list of printable orders is up-to-date.



Clicking this will print of the tickets for the selected order at the given registered printer.



Clicking this will print the tickets, when successfully printed an associated delivery note will also be printed.



Clicking this will allow you to view the original confirmation for the selected order.

On clicking the Print button, the following screen will be displayed, this will reflect the actual tickets that are being printed. The order will be locked until all order items have been successfully printed :

Printing coupons for order 153796

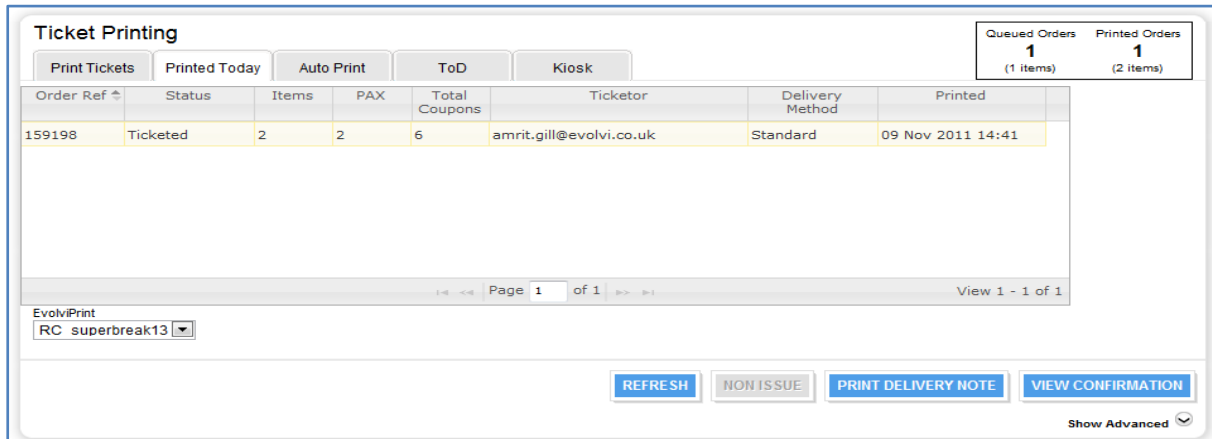
Printing coupon.

STD	OFF-PEAK DAY R	OUT
	29-OCT-11 00007	0147857930
SLOUGH *	29-OCT-11	£7.40W
READING STATIONS		
		2-PART RETURN
Mr John Smith		

Viewing Tickets Printed / Non-Issue

This tab will show orders that have been printed today, the order details for these will also be available as in the Print Tickets tab.

The buttons available here are the same as the previous tab apart from the **PRINT** button which is replaced with the **NON ISSUE** as shown below :



Ticket Printing

Print Tickets | Printed Today | Auto Print | ToD | Kiosk

Queued Orders: 1 (1 Items) | Printed Orders: 1 (2 Items)

Order Ref	Status	Items	PAX	Total Coupons	Ticketor	Delivery Method	Printed
159198	Ticketed	2	2	6	amrit.gill@evolvi.co.uk	Standard	09 Nov 2011 14:41

Page 1 of 1 | View 1 - 1 of 1

EvolvePrint
RC superbreak13

REFRESH | NON ISSUE | PRINT DELIVERY NOTE | VIEW CONFIRMATION

Show Advanced

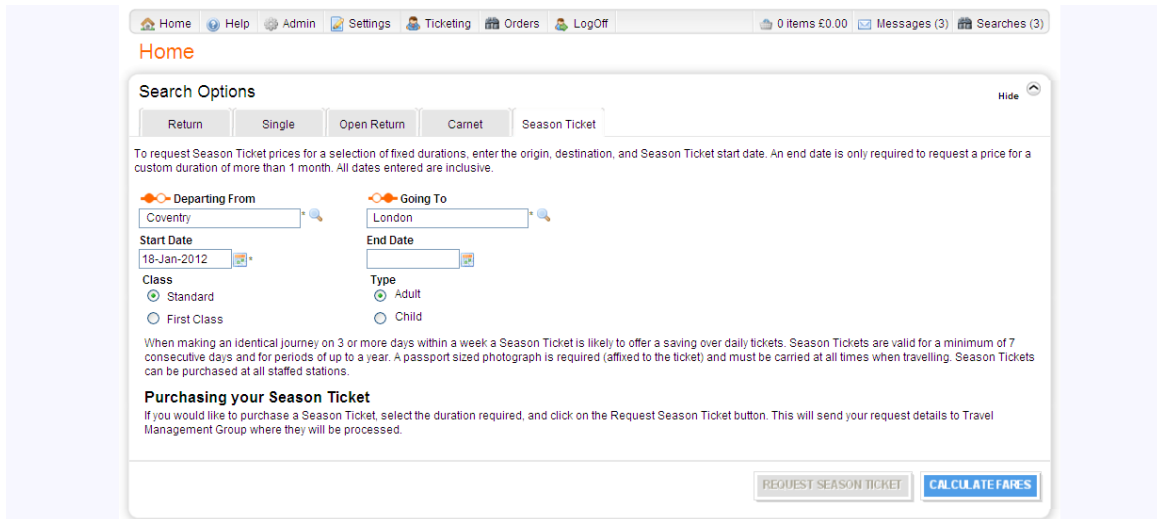
Before selecting 'non issue' you must be in possession of all the tickets which make up the journey you are about to 'non-issue'

Evolve will now prompt you to 'front feed the tickets which need to be 'non issued'. Each coupon should be entered one at a time and in order that they were originally printed. Once the coupons have been 'non issued' please return these with a covering note to TMG.

For further information relating to ticket printing functionality, set up and trouble-shooting please refer to the separate printing guide or contact online@tmguk.com / 01926 458041.

Appendix 2 – Season Ticket Requests

Evolvi enables clients to order rail season tickets through TMG. This optional service outlines the full range of season ticket costs for the route and dates entered.



Home Help Admin Settings Ticketing Orders LogOff 0 Items £0.00 Messages (3) Searches (3)

Home

Search Options Hide

Return Single Open Return Carnet Season Ticket

To request Season Ticket prices for a selection of fixed durations, enter the origin, destination, and Season Ticket start date. An end date is only required to request a price for a custom duration of more than 1 month. All dates entered are inclusive.

Departing From Going To
 Coventry London
 Start Date End Date
 18-Jan-2012
 Class Type
 Standard Adult
 First Class Child

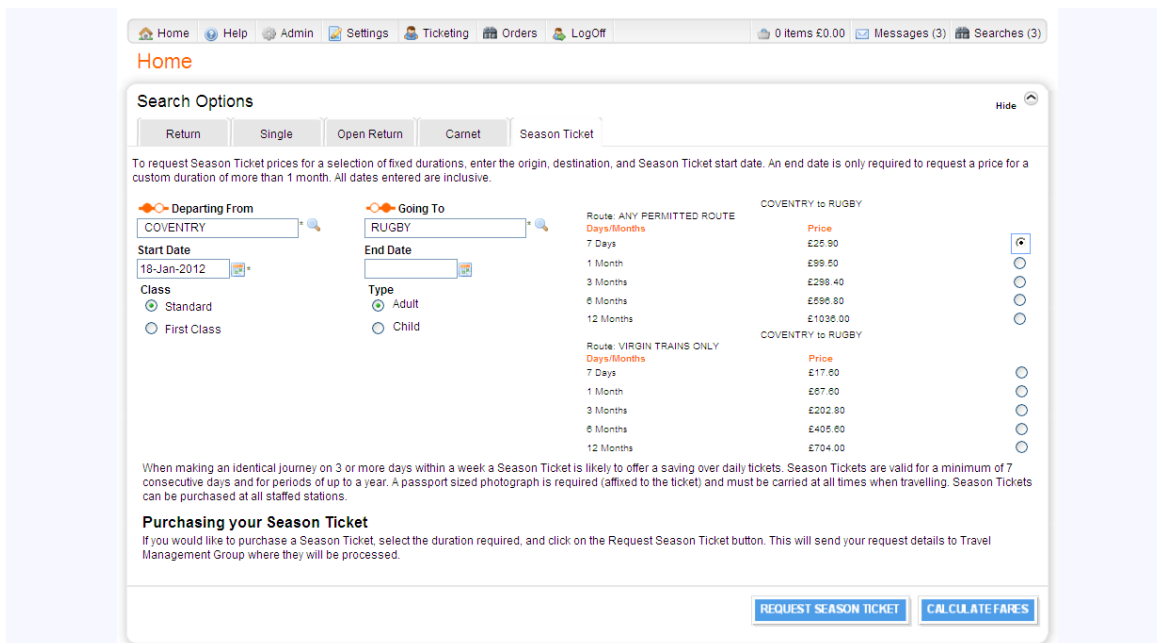
When making an identical journey on 3 or more days within a week a Season Ticket is likely to offer a saving over daily tickets. Season Tickets are valid for a minimum of 7 consecutive days and for periods of up to a year. A passport sized photograph is required (affixed to the ticket) and must be carried at all times when travelling. Season Tickets can be purchased at all staffed stations.

Purchasing your Season Ticket
If you would like to purchase a Season Ticket, select the duration required, and click on the Request Season Ticket button. This will send your request details to Travel Management Group where they will be processed.

REQUEST SEASON TICKET CALCULATE FARES

From the season ticket fare display select the required ticket type, noting the differing ticket lengths and routings / train company validity. By pressing the 'request season ticket' option, TMG will receive your requirements based on the travel Booker name.

TMG will then contact you to discuss delivery requirements, travel names and any additional TMG fulfilment fees. Season tickets are usually sent by special delivery post so have a next day delivery timeframe based on orders before 3pm.



Home Help Admin Settings Ticketing Orders LogOff 0 Items £0.00 Messages (3) Searches (3)

Home

Search Options Hide

Return Single Open Return Carnet Season Ticket

To request Season Ticket prices for a selection of fixed durations, enter the origin, destination, and Season Ticket start date. An end date is only required to request a price for a custom duration of more than 1 month. All dates entered are inclusive.

Departing From Going To
 COVENTRY RUGBY
 Start Date End Date
 18-Jan-2012
 Class Type
 Standard Adult
 First Class Child

Route	Days/Months	Price	
Route: ANY PERMITTED ROUTE COVENTRY to RUGBY			
	7 Days	£26.90	<input checked="" type="radio"/>
	1 Month	£99.50	<input type="radio"/>
	3 Months	£286.40	<input type="radio"/>
	6 Months	£596.80	<input type="radio"/>
	12 Months	£1036.00	<input type="radio"/>
Route: VIRGIN TRAINS ONLY COVENTRY to RUGBY			
	7 Days	£17.80	<input type="radio"/>
	1 Month	£67.80	<input type="radio"/>
	3 Months	£202.80	<input type="radio"/>
	6 Months	£405.60	<input type="radio"/>
	12 Months	£704.00	<input type="radio"/>

When making an identical journey on 3 or more days within a week a Season Ticket is likely to offer a saving over daily tickets. Season Tickets are valid for a minimum of 7 consecutive days and for periods of up to a year. A passport sized photograph is required (affixed to the ticket) and must be carried at all times when travelling. Season Tickets can be purchased at all staffed stations.

Purchasing your Season Ticket
If you would like to purchase a Season Ticket, select the duration required, and click on the Request Season Ticket button. This will send your request details to Travel Management Group where they will be processed.

REQUEST SEASON TICKET CALCULATE FARES